

# The Commission on Human Rights and Opportunities

CASE PROCESSING REPORT, CUMULATIVE AND RECENT DATA  
*Fiscal Year 2003-2004*

June 1, 2004 to June 30, 2004

	<u>FY 2003/04</u>	<u>June</u>
1. Complaints Filed by Region		
Capitol	492	41
Southwest	629	71
West Central	652	69
Eastern	563	45
Special Enforcement	119	10
Total Affidavits	<u>2455</u>	<u>236</u>
2. Complaints Filed by Type of Charge		
Employment	2236	219
Housing	119	10
Service	66	5
Credit	2	
Other	32	2
3. Complaints Filed against State Agencies	234	11

	<u>FY 2003/04</u>	<u>June</u>
4. Case Closures		
Administrative Dismissal	53	3
Hearing Examiner Decision on Default	0	0
MAR - No Possible Reasonable Cause Finding	866	72
MAR - Frivolous	2	0
MAR - No Claim for Relief	9	2
MAR - Respondent Exempt	0	0
No Fault Agreement	4	1
No Reasonable Cause	308	37
No Reasonable Cause - Lack of Jurisdiction	54	3
Pre-determination Conciliation	103	9
Public Hearing Closure	31	0
Release of Jurisdiction	273	19
Satisfactorily Adjusted	8	1
Withdrawal	119	12
Withdrawal with Settlement	529	40
Total	<u>2368</u>	<u>200</u>
5. Public Hearing Referee Decisions	52	2
6. Number of Reasonable Cause Findings	68	10
7. Total Number of Pending Cases at End of Month		2303
8. Total Number of Active Cases at End of Month		
	Unassigned	233
	Assigned or at Hearing	<u>1926</u>
	Total	2159

7/20/2004

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## Cases Filed - Basis/Type FY 2003/04

20-Jul-04

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<b>Basis</b>	<b>Total</b>	<b>Employment</b>	<b>Housing</b>	<b>Public Accom.</b>	<b>Credit</b>	<b>Other</b>
Age	492	476	8	5		3
Alienage	3	3				
Ancestry	205	183	16	3	2	1
Blindness	3	2	1			
Color	598	539	16	32		11
Familial Status	11	1	10			
Family with Minor Children	1		1			
Guide Dog/Access	1		1			
Learning Disability	16	14		1		1
Marital Status	31	27	3			1
Mental Disability	87	74	10	3		
Mental Disorder	55	53				2
Mental Retardation	2			1		1
National Origin	280	251	18	4	2	5
None	6	4				2
Other	371	361	3	5		2
Physical Disability	519	465	29	19		6
Prior Conviction of Crime	4	2	1	1		
Race	749	680	24	32		13
Religious Creed	49	44	3	1		1
Sex	705	681	7	11		6
Sexual Orientation	61	57		1		3
Source of Income	33		33			

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## Complaint Issues Filed - FY 2003/2004

20-Jul-04

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Type of Case	Description	Total
<b>Credit</b>		
	Loan	2
		<hr/> 2
<b>Employment</b>		
	Aiding & Abetting	48
	Demotion	87
	Discharge	1276
	Harassment	409
	Hiring	141
	Other	696
	Other(Pregnancy)	55
	Promotion	136
	Retaliation	513
	Sexual Harassment	225
	Termination(Pregnancy)	27
	Terms & Conditions	535
		<hr/> 4148
<b>Housing</b>		
	Denial of Rental	40
	Denial of Sale	7
	Eviction	17
	Other	1
	Reasonable Accommodation	25
	Rental	1
	Retaliation	2
	Sale	1
	Terms and Conditions	34
		<hr/> 128
<b>Other</b>		
	Aiding & Abetting	1
	Code of Fair Practices	7
	Criminal Offender	12
	Other	16
	Terms & Conditions	1

<b>Type of Case</b>	<b>Description</b>	<b>Total</b>
		<b>37</b>
<b>Public Accomodations</b>		
	Aiding & Abetting	1
	Discharge	2
	Entertainment	1
	Food	4
	Harassment	2
	Other	31
	Public Agency	24
	Recreation	5
	Sexual Harassment	1
	Terms and Conditions	1
		<b>72</b>

## Complaints Closed by Basis - FY 2003/2004

Basis	Total	AD	HEDD	MARC	MARF	MARR	MAR/RE	NFA	NRC	LOJ	PDC	PH	RTS	SA	WD	WDWS
Age	476	9		196				1	57	8	14	6	82		22	80
Alienage	5			3					1				1			
Ancestry	174	4		71					30	4	7	1	26		4	26
Blindness	4								3							1
Color	558	10		261	1	5		1	69	9	17	2	37	3	23	119
Familial Status	29	1		2					14	1	3	1			3	4
Family with Minor Children	1								1							
Guide Dog/Access	2										1				1	
Learning Disability	22			10					1	1			2		1	7
Marital Status	25			10					2		5	1	4			3
Mental Disability	110	3		31		1			15	2	9		12		9	27
Mental Disorder	23	1		12					2	1	2		1		1	3
Mental Retardation	4			2					1	1						
National Origin	262	6		88		2		1	44	6	9	1	34	1	11	57
None	7									5		1			1	
Other	341	6		107		2			31	11	13	2	49	1	12	104
Physical Disability	521	7		179	1	2		1	71	10	36	15	55	1	34	108

<b>Basis</b>	<b>Total</b>	<b>AD</b>	<b>HEDD</b>	<b>MARC</b>	<b>MARF</b>	<b>MARR</b>	<b>MAR/RE</b>	<b>NFA</b>	<b>NRC</b>	<b>LOJ</b>	<b>PDC</b>	<b>PH</b>	<b>RTS</b>	<b>SA</b>	<b>WD</b>	<b>WDWS</b>
Prior Conviction of Crime	3								1	2						
Race	675	15		306	2	5		2	80	14	23	2	62	4	24	135
Religious Creed	60			18					11	2	4	2	7			16
Sex	684	14		219		3			86	10	25	10	106	1	38	168
Sexual Orientation	48	3		15					3	1	3	4	9		2	8
Source of Income	32	3							7	2	5	2		1	3	9

## Complaints Filed - June 2004

<b>Complaint Type</b>	<b>Total</b>	<b>Capitol</b>	<b>Southwest</b>	<b>West Central</b>	<b>Eastern</b>	<b>Spec. Enforcement</b>
Employment	219	40	66	68	45	
Housing	10					10
Other	2	1	1			
Public Accommodations	5		4	1		
<b>Total</b>	<b>236</b>	<b>41</b>	<b>71</b>	<b>69</b>	<b>45</b>	<b>10</b>

## Complaints Filed - FY 2003/04

<b>Complaint Type</b>	<b>Total</b>	<b>Capitol</b>	<b>Southwest</b>	<b>West Central</b>	<b>Eastern</b>	<b>Spec. Enforcement</b>
Credit	2				2	
Employment	2236	479	607	626	524	
Housing	119			1		118
Other	32	2	1	3	26	
Public Accommodations	66	11	21	22	11	1
<b>Total</b>	<b>2455</b>	<b>492</b>	<b>629</b>	<b>652</b>	<b>563</b>	<b>119</b>

## Complaints Closed - June 2004

<b>Complaint Type</b>	<b>Total</b>	<b>Capitol</b>	<b>Southwest</b>	<b>West Central</b>	<b>Eastern</b>	<b>Spec. Enforcement</b>
Employment	169	44	42	38	45	
Housing	22					22
Other	2	1			1	
Public Accommodation	7	1	3	3		
<b>Total</b>	<b>200</b>	<b>46</b>	<b>45</b>	<b>41</b>	<b>46</b>	<b>22</b>

## Complaints Closed - FY 2003/04

<b>Complaint Type</b>	<b>Total</b>	<b>Capitol</b>	<b>Southwest</b>	<b>West Central</b>	<b>Eastern</b>	<b>Spec. Enforcement</b>
Credit	2				2	
Employment	2108	445	533	581	549	
Housing	167			1		166
Other	36	5		5	26	
Public Accommodations	55	5	20	14	16	
<b>Total</b>	<b>2368</b>	<b>455</b>	<b>553</b>	<b>601</b>	<b>593</b>	<b>166</b>